

*Leadership Development and Team Building are essential to high performing organizations*



## *Supervisory Skills to Maximize Employee Performance*

Workshop presented by *Sherri Baldwin and Russ Knight*



*\$150 per person includes lunch and breaks.*

### **Participants will learn:**

- **To recognize factors that impact workplace behavior**
- **To develop effective, productive and successful relationships**
- **Coaching strategies for improved performance**
- **Skills to promote individual development**

*On-line Assessment to be completed prior to workshop. Link will be emailed from LeadAdvantage, Inc. once registration is received.*

### **SEMINAR SCHEDULE**

**Monday, March 16, 2009**

**Charlotte Marriott Executive Park  
5700 Westpark Drive  
Charlotte, NC 28217  
Phone: (704) 527-9650  
Time: 8:00am - 5:00pm**

### **WHO SHOULD ATTEND?**

**CEO, COO, HR,  
Managers and Supervisors**

### **HOW TO REGISTER**

**[www.leadadvantageinc.com](http://www.leadadvantageinc.com)  
And click on Register for March 16  
Supervisor Skills Workshop**

**FAX: 704-341-4103**

### **US MAIL:**

**Complete & mail enrollment form to:  
LeadAdvantage, Inc.  
11609 Mersington Lane  
Charlotte, NC 28277**

### **SEMINAR REGISTRATION**

Contact Name \_\_\_\_\_  
Company \_\_\_\_\_  
Address 1 \_\_\_\_\_  
Address 2 \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_  
Phone \_\_\_\_\_  
Fax \_\_\_\_\_  
E-mail \_\_\_\_\_

## Presenters



**Russ Knight** is Regional Vice President for **First Sun Solutions**, and has over 36 years experience working with groups and individuals to help employees and organizations succeed.

He has a Bachelor's Degree from the University of South Carolina, majoring in Criminal Justice. He is a Certified Employee Assistance Professional, a Certified Addictions Counselor II, and a Certified Substance Abuse Professional. His professional accomplishments include developing one of the largest *Employee Assistance Programs* in South Carolina, initiating an *Emergency Response Team* to counsel families, victims and emergency workers at tragic accident/crime sites, and helping to establish and serving on the Threat Management Team for over 40 companies. Russ has provided training on numerous human and organizational development topics to over 2000 companies in North Carolina, South Carolina and Georgia.

He has served on the board of directors of numerous agencies, on the Impaired Healthcare Executives Committee for the SC Hospital Association, the Governors State Plan Task Force for Alcohol and Drug Abuse, and is currently serving as District Director – Upstate for the SC State Council of the Society of Human Resource Managers (SHRM) and as President of the York County Chapter of SHRM. Russ and his wife both work with older adults in the Rock Hill area, helping them to find fitness activities that they will enjoy and continue.



**Sherri Baldwin** has developed and facilitated leadership and team development programs for leading organizations across a broad range of industry sectors. Companies such as Wal-Mart, Ace Hardware, National Gypsum, Oklahoma Publishing Company, and Carolinas Healthcare. Prior to owning her own company, Sherri worked for 15 years in sales & marketing management, primarily in the hospitality industry.

Sherri demonstrates expertise in training and development, marketing and public relations, and negotiation of customer contracts. Additionally, she possesses excellent communication and public speaking skills, and has earned an Advanced Toastmaster Certification (an international public speaking organization). Sherri is a graduate of Texas A&M University with a B.A. in Communications.